I. CUSTOMER DETAILS (to be filled-out by Customer)

Name ___________________________ Gas Account Number ___________________________
Bldg/Block/Front ____________________ Apt/Villa Number ___________________________
Email Address ___________________________ Mobile Number ___________________________
Date Requested ___________________________ Time Requested ___________________________
Reason For Disconnection ___________________________

II. CUSTOMER UNDERTAKING

I ___________________________ (name of Customer) do hereby undertake to settle any outstanding amounts due to Lootah BCGas/QEnergy immediately upon the termination of my gas supply agreement with Lootah BCGas/QEnergy.

Further to the above undertaking, I do hereby confirm that Lootah BCGas/QEnergy shall be entitled to deduct any outstanding amounts due at the time of termination of my gas supply agreement from my security deposit held by Lootah BCGas/QEnergy for such purpose.

I acknowledge and agree that I will be accountable to Lootah BCGas/QEnergy for any remaining amounts due following the deduction of the above mentioned security deposit and that any such remaining amounts shall be subject to a late payment fee of 1% of the remaining amount due per month from the date of termination of my gas supply agreement with Lootah BCGas/QEnergy until the date such remaining amounts are paid in full.

Signed as an undertaking by:

__________________________________________
Customer Signature  ___________________________

Date

III. ACCOUNT INFORMATION (to be filled-out by LBCG/QEN Call Center)

Outstanding bills more than security deposit at the time of request (A) ___________________________
Confirmed schedule ___________________________
Remarks: ___________________________

IV. UTILITY INSPECTION (to be carried out by LBCG/QEN O&M)

<table>
<thead>
<tr>
<th>Meter Number</th>
<th>Final Meter Reading</th>
<th>SD</th>
<th>O.K.</th>
<th>Damaged</th>
<th>Dhs.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Piping System</td>
<td>___________________________</td>
<td>Dhs.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Regulator</td>
<td>___________________________</td>
<td>Dhs.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Ball Valve</td>
<td>___________________________</td>
<td>Dhs.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Solenoid Valve</td>
<td>___________________________</td>
<td>Dhs.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Detector</td>
<td>___________________________</td>
<td>Dhs.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Hose</td>
<td>___________________________</td>
<td>Dhs.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Other</td>
<td>___________________________</td>
<td>Dhs.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Remarks: ___________________________

Sub Total Dhs. ___________________________
Add (A) Dhs. ___________________________
Total (B) Dhs. ___________________________
Balance to REFUND Dhs. ___________________________

(Deposit Amt – B)

Acknowledged by:

__________________________________________  ___________________________
LBCG/QEN Technician  Date (dd/mm/yy)

Customer / Date

V. APPROVAL BY LOOTAH BCGAS/QENERGY

__________________________________________  ___________________________
Billing Supervisor  / Date  Manager - Call Center, Billing & Collection / Date

VI. ACKNOWLEDGEMENT BY CUSTOMER

I have received Dhs ___________________________ Cash/Cheque # ___________________________
of ___________________________
Bank dated ___________________________
Customer’s Signature ___________________________

Date